



## COVID-19 VISITOR RULES

Pursuant to competent authorities' instructions to contain COVID 19, Cristóbal Balenciaga Museoa has established a protocol to guarantee compliance with healthcare measures for a safe visit. As such, it has adapted its operations and spaces to ensure the well-being of its staff and visitors.

ENJOY A SAFE TOUR.  
WE'RE WAITING FOR YOU!

For further details in this regard, please contact the Museum  
T +34 943 008 840  
[info@crislobalbalenciagamuseoa.com](mailto:info@crislobalbalenciagamuseoa.com)

## MEASURES AND GUIDELINES



Reduced maximum daily number of visitors and limited capacity in rooms

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Visitor entry programmed by time slot

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Tickets preferably purchased through the webpage at least 24 hours in advance

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Definition of a set exhibition itinerary, in order to avoid visitors turning around and crossing by one another

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Elimination of audio guides and activation of a free app that can be downloaded to a personal device

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Intensified disinfection in common areas

## RECOMMENDATIONS FOR VISITORS



Use a mask during the tour

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Disinfect their hands with the alcohol gel dispensers provided, especially at the entrance, but also throughout the tour

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Practise social distancing

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Avoid touching surfaces

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Only bring small parcels with you.  
Luggage check is not available

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Keep your group together if visiting us with family members. Group tours and experiences are temporarily restricted