



COVID-19 VISITOR RULES

Pursuant to competent authorities' instructions to contain COVID 19, Cristóbal Balenciaga Museoa has established a protocol to guarantee compliance with healthcare measures for a safe visit. As such, it has adapted its operations and spaces to ensure the well-being of its staff and visitors.

ENJOY A SAFE TOUR.
WE'RE WAITING FOR YOU!

For further details in this regard, please contact the Museum
T +34 943 008 840
info@crislobalbalenciagamuseoa.com

MEASURES AND GUIDELINES



Reduced maximum daily number of visitors and limited capacity in rooms



Visitor entry programmed by time slot



Tickets preferably purchased through the webpage at least 24 hours in advance



Definition of a set exhibition itinerary, in order to avoid visitors turning around and crossing by one another



Elimination of audio guides and activation of a free app that can be downloaded to a personal device



Intensified disinfection in common areas

RECOMMENDATIONS FOR VISITORS



Use a mask during the tour



Disinfect their hands with the alcohol gel dispensers provided, especially at the entrance, but also throughout the tour



Practise social distancing



Avoid touching surfaces



Only bring small parcels with you.
Luggage check is not available



Keep your group together if visiting us with family members. Group tours and experiences are temporarily restricted